INDIRA UNIVERSITY, PUNE

SCHOOL OF BUSINESS- MBA

Term End Examination (2025 Pattern) April- May – 2026- Semester – II

Course Name: Stores and Warehouse Management **Max. Marks: 25**
Course Code: 25MBA287 **Time: 1:30 Hours**

Instructions:

- **All questions are compulsory. Kindly read the detailed instructions for each question.**
- **Questio1, Question 2 & 3 carries 5 marks each**
- **Question 4 Carries 10 Marks**

Q1.	**Attempt any 1 out of 2 Questions:**	CO3
a)	Identify the elements involved in FMCG – Packaged Foods & Beverages warehouse **(5 Marks)**	
b)	Identify the elements involved in FMCG – Personal Care & Home Care warehouse **(5 Marks)**	
Q2.	**Attempt any 1 out of 2 Questions:**	CO4
a)	A company dealing in Automotive spare parts want to set up a warehouse in Chakan industrial area. Identify the costs & risks associated with it. **(5 Marks)**	
b)	Amul wants to setup a cold storage facility in Amravati industrial area. Identify the costs & risks associated with it. **(5 Marks)**	
Q3.	**Attempt any 1 out of 2 Questions:**	CO5
a)	The Food Corporation of India (FCI), established on January 14, 1965, is a premier statutory body under India's Ministry of Consumer Affairs, Food and Public Distribution. It ensures national food security by procuring food grains at Minimum Support Price (MSP) from farmers, maintaining buffer stocks, and distributing grain for the Public Distribution System (PDS). Evaluate the role of its warehouses in achieving its objective. **(5 Marks)**	
b)	Amazon is a major American multinational technology company and the world's largest online retailer, founded by Jeff Bezos in 1994. It specializes in e-commerce, cloud computing (AWS), digital streaming, and artificial intelligence. Originally an online bookstore, it now offers a vast range of products and services, including Amazon Prime, Kindle, and Alexa. Critically evaluate the role of Amazone Fulfillment center to support its ecommerce business **(5 Marks)**	

Q4.	**Attempt the following caselet and answer the given sub questions:** A rapidly growing retail company based in Pune operates a central warehouse that supplies products to multiple regional stores. Over the past year, the company experienced a 40% increase in demand due to expansion into online sales. However, its warehouse operations have not scaled efficiently with this growth. The warehouse relies on a traditional storage system with limited automation. Inventory is tracked using spreadsheets, and there is no real-time visibility of stock levels. As a result, the company frequently faces issues such as overstocking of slow-moving items and stockouts of high-demand products. Order fulfilment has also become slower, with frequent picking and packing errors. Additionally, the warehouse layout is poorly organized, leading to increased travel time for workers. There is no clear classification of fast-moving and slow-moving goods. Labor productivity has declined, and employee fatigue has increased due to inefficient workflows. The management is considering implementing a Warehouse Management System (WMS), redesigning the warehouse layout, and adopting barcode scanning technology. However, these changes require significant investment, and the company is unsure about the return on investment. **Questions:** 1. How can a WMS improve operational efficiency? **(2 Marks)** **2.** Suggest layout and inventory management strategies. **(4 Marks)** 3. Evaluate the cost-benefit of adopting new technology. **(2 Marks)** 4. What change management steps should be taken for smooth implementation? **(2 Marks)**	CO6

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